



2-1-1 BAY AREA

United Way Bay Area

Free, vital service that connects callers with health and human services in their community.



WHAT IS 211

211 is a free helpline that connects those in need with a trained specialist to get matched with the right services. You can also access 211 via text or online. 2-1-1 is available 24 hours a day, 7 days a week, and in over 150 languages. All calls are confidential.

COUNTIES SERVED

2-1-1 Bay Area, a program of United Way, is the comprehensive information and referral service for San Francisco, San Mateo, Napa, Marin, Santa Clara, and Solano counties.

2021 CALLS & TEXTS

49,000+

calls and texts about health and human services

50,950

referrals to housing/shelter services

13,680

referrals to food assistance

30,848

COVID related calls

17,500

new callers



211 BAY AREA COUNTIES

211 BAY AREA PARTNER COUNTIES

NEED HELP?

[211BAYAREA.ORG](https://211bayarea.org)

CALL

Dial 2-1-1 and speak with a friendly, knowledgeable Specialist.

TEXT

Text your zip code to 898211 and a live Specialist will promptly reply.

CLICK

Visit the web at 211bayarea.org and click on any county.